

Banks Lake Lodge

"when it's time to get away from it all"

Reservations Policy and Rental Agreement (For Group, Weekly or Monthly Reservations Only)

<p>Minimum Nights Banks Lake Lodge and RV Resort requires a 3-night minimum stay for Memorial Day, July 4th, Labor Day and all weekends during peak season, as well as a 2-night minimum stay for weekdays during peak season (for the trailer, cabins, and kitchenettes). Shorter stays will be allowed only by arrangement with the manager when making your reservations.</p>	<p>Customer Initials</p> <p>_____</p>
<p>Terms of Payment All deposits to Banks Lake Lodge & RV Resort must be by major credit card (Visa, MasterCard or American Express). To make a reservation, have your credit card handy and call us at 509-632-5596. Weekly reservations require you to make a deposit equivalent to the first nights rental rate, which includes a non-refundable \$35.00 reservation fee. Monthly and Entire Site reservations require you to make a deposit of 25% of the fee for the cabins, rooms RV sites, or entire site being reserved, which includes a non-refundable \$35.00 reservation fee. At the time of check-in we will accept only money orders, certified checks, travelers checks, or major credit cards.</p>	<p>Customer Initials</p> <p>_____</p>
<p>Damage, Cleaning and Pet Deposit Pets require a \$10.00 per day non-refundable pet fee. For weekly, monthly and entire site rentals a damage/cleaning deposit of \$250.00 is required at check-in using a major credit card. An authorization will be run on your credit card and automatically taken off your credit card after your departure, provided there is no damage or stolen items. If extra cleaning is required after you depart, it will cost a minimum of \$100.00, depending on the nature of the extra cleaning required.</p> <p>Renters will be held responsible for any damaged/missing items or damages to premises during their stay. We cannot be responsible for any items lost or stolen during your stay. We will do everything to keep all equipment in good working order. If something is not working properly, we will do our best to conduct repairs.</p>	<p>Customer Initials</p> <p>_____</p>
<p>Accommodations All rates are based on a 2-person occupancy. A \$10.00/day, \$50.00/week, and \$150.00/month charge will be accessed for each additional persons over the age of 12). The maximum number of occupants is restricted to the number listed for each space by order of the local fire marshal code. There must be at least on (1) adult age 21 or older in residence and on premised at all times when children are present.</p>	<p>Customer Initials</p> <p>_____</p>

<p>Cancellations and rental Changes To cancel or change a reservation, you must call 30 days prior to your arrival date to make your cancellation or change your reservation dates. The \$35.00 non-refundable reservation fee will not be refunded under any circumstances. Deposits made before cancellation are non-refundable if the cancellation is made less than 30 days prior to your arrival date. If you want to change our reservation dates, you can do so up to one year out. Your deposit will be applies to your new reservation dates, but realize a new rate may be in effect.</p>	<p>Customer Initials _____</p>
<p>Refunds We will do everything we can to ensure your stay is a pleasant one. Any damages or problems not reported to the manager upon arrival will be charged to the tenant. No refunds will be issued for early departure, malfunctions in any equipment (i.e. televisions, stereos, stoves, refrigerators, microwaves, or weather conditions).</p>	<p>Customer Initials _____</p>
<p>No-Show Policy If you are a “no-show” and do not call, we will not refund any of your deposit. You must understand that the unit was held off the market just for you.</p>	<p>Customer Initials _____</p>
<p>Check In & Check Out Check-in is 4:00PM. Please do not try to check in early unless prior arrangement have been made. If you will be arriving after 6:00PM please call the office and let us know your approximate arrival time so we can have your package ready for after hours pick-up. Check out time is 10:00AM</p>	<p>Customer Initials _____</p>

We hope you enjoy your stay at Banks Lake Lodge

BY ACCEPTING THE TERMS AND CONDITIONS OF THIS RESERVATIONS POLICY AND AGREEMENT, I HEARBY GIVE BANKS LAKE LODGE PERMISSION TO CHARGE THE MINIMUM STAY DEPOSIT AND THE NON-REFUNDABLE RESERVATION FEE TO MY CREDIT CARD.

Please enter contact information, sign, date and return to us once you have read and initialed all of the above and have agreed to the terms and conditions of these policies and procedures.

Name: _____ Dates Requested: _____
 Company: _____ From: _____
 Address: _____ To: _____

 _____ Phone: _____
 Signature: _____ Date: _____